



INTERNATIONAL NAVAL SURVEYS BUREAU (INSB)

COMPANY'S EVALUATION FORM

PLEASE RETURN THE PRESENT FORM COMPLETED, BY FAX, TO THE ATTENTION OF:
QUALITY ASSURANCE MANAGER

Dear Sirs,

Within the efforts of this Classification Society, to keep a close path towards the needs and expectations of its clients, we kindly invite your good selves to reply to the here below evaluation form. Your replies / suggestions shall be of our assistance to the further qualitative development of our services, focused on our clients satisfaction.

(1) General impression from your co – operation with our organization.

1 2 3 4 5 6

(2) Speed of response to your queries / applications.

1 2 3 4 5 6

(3) Level of communication / contact with our organization.

1 2 3 4 5 6

(4) Level of interrelation between our services / our costs.

1 2 3 4 5 6

(5) Performance of our surveyors / auditors on board.

1 2 3 4 5 6

ADDITIONAL COMMENTS / SUGGESTIONS: (optional)

COMPANY'S NAME: _____
(optional)

Many thanks for taking the time to give us your feedback,

1	weak
2	poor
3	average
4	good
5	very good
6	excellent